



715 Center Street
Grayslake IL 60030
P: 847.752.2700
E: info@livorsi.com
www.livorsi.com

TERMS & CONDITIONS 2013

WARRANTY

All Livorsi Marine® products carry a limited one year warranty for repair or replacement at Livorsi's discretion. All Livorsi Marine® products are warranted to be free of defects in material and workmanship. Users/Customers of Livorsi Marine®/Livorsi® products agree not to hold Livorsi Marine, Inc., its owner or employees responsible for any damages occurring by improper installation or use of Livorsi Marine® or Livorsi® products. The company, owner or its employees will not be liable for more than the cost of the original product and in no event will Livorsi Marine® or Livorsi® be liable for special, indirect or consequential damages of any kind whatsoever.

RETURNS

As of January 1, 2013

All returns must have an assigned RGA Number (Returns Goods Authorization). Please call Steve Miller at 847-752-2706 or email returns@livorsi.com to receive an RGA Number. Please allow at least 24 hours for a return call or email. Any packages without a RGA number will be refused. For warranty questions please call 847-752-2706 or email returns@livorsi.com.

For further questions or technical help go to www.livorsi.com and click on Tech Tools or contact Fred Ortega at fredo@livorsi.com or Matt Ward at mward@livorsi.com

A 15% restocking charge may apply to any returned items. Merchandise must be returned with shipping charges prepaid. Returns sent freight collect will be refused. Please enclose a copy of the original purchase invoice with return. Livorsi Marine, Inc. will not accept returns past 60 days. Credit will not be issued on custom or private label gauges.

PRODUCTS

Due to changes in technology, customer demand and company direction, products may change without notice. Check our website for updated products and availability. Regardless of our line of products, our goals remain the same: **QUALITY, OPTIONS AND AVAILABILITY!!**



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TERMS & CONDITIONS 2013 continued

PAYMENT TERMS

Individuals may pay by Visa, MasterCard, American Express, or cashiers check. Companies may pay by Visa, MasterCard, American Express, check, C.O.D. or on Net terms with prior credit approval

PRICES

All prices are subject to change without verbal or written notice. Our price lists are intended as a guideline only. No responsibility is assumed for errors or omissions on product or pricing information. Possession of discount price list does not guarantee those prices to customer.

ORDER PLACEMENT

You may phone 847-752-2700 or fax 847-752-2415 or mail your orders to Livorsi Marine®, 715 Center Street, Grayslake, IL 60030. You may also e-mail your order to sales@livorsi.com. Please be sure to include your name, address, phone number and specific ordering requests.

FREIGHT

All orders will be shipped UPS or Fedex, unless specified by customer. All orders are shipped F.O.B. Grayslake, Illinois. Any claims for shortage of product must be reported to Livorsi Marine® within 24 hours of receipt of order. If the shipment arrives damaged, contact the shipper directly, not Livorsi Marine®. Do not return damaged product to Livorsi Marine®. Handling charges are based on the speed and type of shipment requested. i.e. \$5 -ground, \$6- 3day, \$8- 2day, \$10-next day, \$15 International. Dropship fees may be charged if shipping to an address different from the billing address. An additional charge may be applied if customer requests special shipping company or instructions.

REFUSED SHIPMENTS

Shipments returned to Livorsi Marine® marked "refused" or "not in when driver called" will cause the customer's buying status to be frozen until related handling and shipping charges are paid. Refusal of shipment does not release the customer from paying the related handling and shipping charges. Repeated refusal or returned shipments may cause the customer's buying status to be revoked.